

A group of diverse people, including a man in a plaid shirt, a man in a dark jacket, and a woman in a brown knit hat and purple scarf, are smiling and looking at a smartphone held by the man in the dark jacket. The background is a soft-focus outdoor setting.

OUR DIVERSITY IS OUR  
STRENGTH.

OUR INTEGRITY IS OUR  
MOTIVATION.

**NEXtCARE**<sup>®</sup>

*Your Health Managed with Care*

# Welcome to NEXtCARE!

12 Offices, ONE Objective: "Putting Customers First"

## Our Values:



### Responsible

Having a stake in success

- We are open and transparent, and uphold high ethical standards
- We assist customers quickly when they need it most
- We do what is right for our stakeholders, clients and customers
- We act proactively and with integrity and professionalism
- We are sincere, honest and fair



### Excellent

Striving to be the best

- We create innovative solutions to anticipate customer needs
- We focus on maintaining the market leadership of our company
- We focus our efforts on what matters most to our clients and customers
- We seek opportunities for continuous improvement and are committed to high performance
- We are ambitious in our actions yet modest in our attitudes



### Connected

Together we are stronger

- We act as one global family
- We bring the best of global reach and local relevance, 24/7
- We share our expertise and knowledge
- We value and celebrate diversity
- We integrate technology and services for our clients' benefit



### Caring

A passion for people

- We are people who care for people
- We are always there to help one another
- We listen and act respectfully
- We invest in trusted, long term relationships, safeguarding our clients future
- We take pride in the work that we do

# International Standards

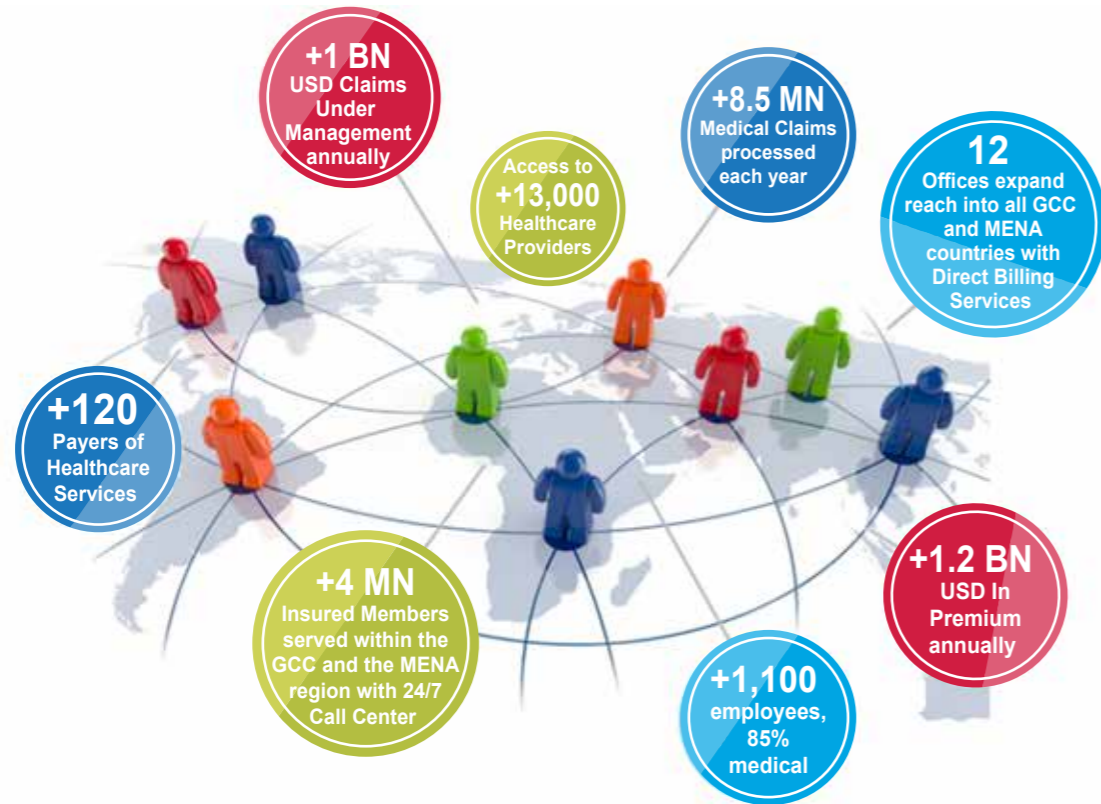
## By Local Expertise with Global Reach

Being a member of the renowned Allianz Group, NEXtCARE benefits from applying international standards of business management through embracing the stringent mandates of compliance and code of ethics. The company leverages on nearly 2 decades of expertise in the local market which augments its proficiency merging global standards with local competence.

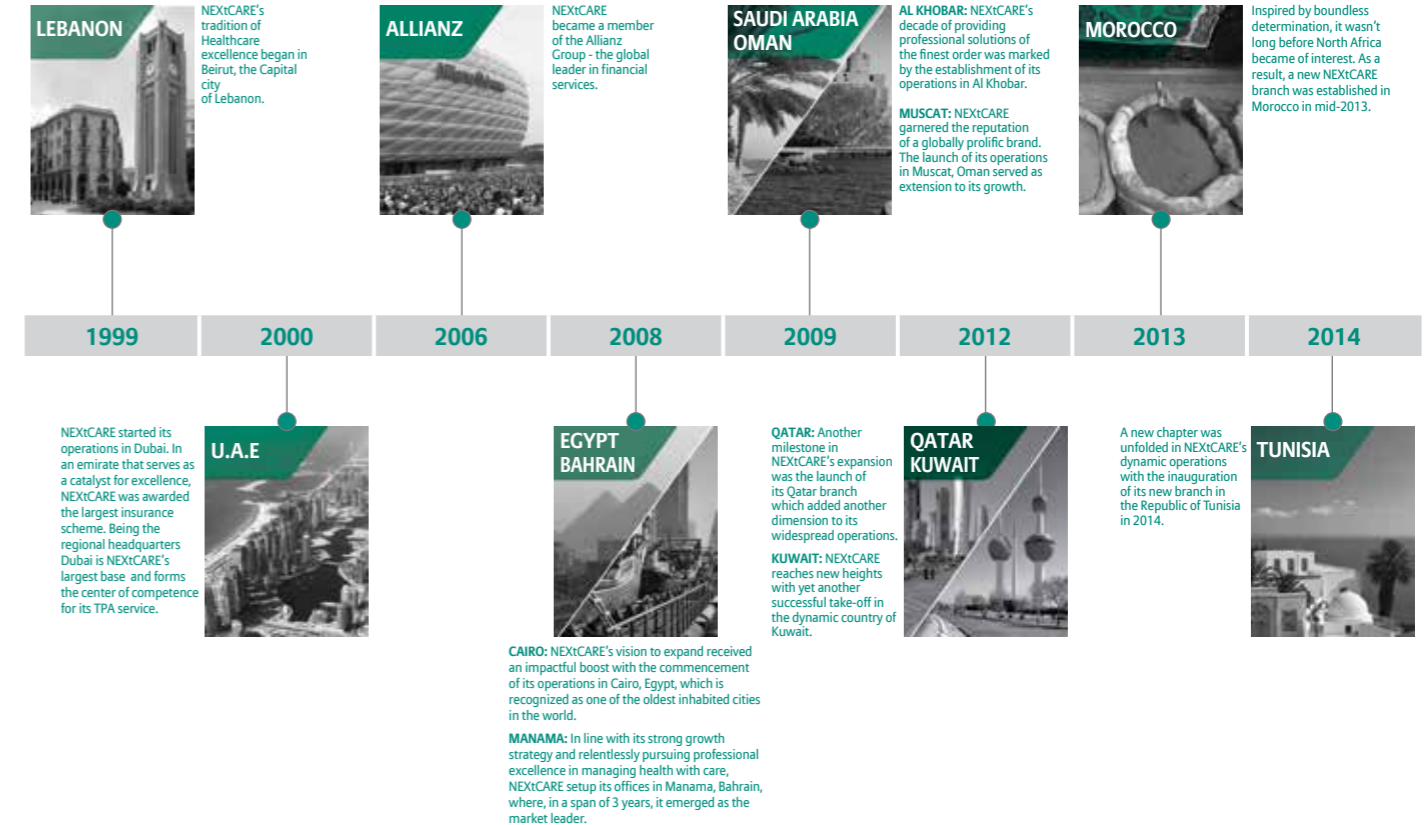
NEXtCARE provides its clients with global direct billing through its worldwide network. The company is enrooted in the regional market with reach into more than 14 countries and at the same time provides its clientele the ability to tap into any country, anywhere, anytime.



## Nearly 2 decades of unparalleled success



## Our Milestones



# What We Do



1

## Health Insurance Management

NEXtCARE specializes in providing complete health insurance management and administrative services to healthcare payers including companies throughout the region. NEXtCARE provides its clients with unrivalled customer service and maximum cost optimization.



2

## 24 Hour Claims and Call Center

NEXtCARE drives efficiency through its large platforms that run one of the region's first 24/7 medical and multilingual call and claims center for a direct and partner network. The call center provides our partners a central point of contact for any requirements ranging from medical referrals to benefit clarification.



3

## Technical Expertise

Part of its risk assessment services, and in line with regulatory and TPA laws, NEXtCARE provides tools that allow payers to define risk units and set adequate parameters for coverage.



4

## Technology

NEXtCARE continuously develops innovative solutions to ensure efficiencies and transparency between all stakeholders, from TATSH its core web-based application, to PULSE its provider portal, MyNEXtCARE the beneficiary portal and NEXtCARE the Mobile Application. Through the various built-in managed care modules, we have been at the forefront of our markets in technology innovation.

# Corporate Governance

## COMPLIANCE

International guidelines and legislations are fundamental to NEXtCARE's Corporate Governance. The company acts within global and local regulations to ensure compliance with legal frameworks and anti-corruption laws.

These endeavors protect the company and its clients against reputational risks through the standardization of policies and procedures linking them to the highest standards of business sustainability.

## CODE OF ETHICS

NEXtCARE promotes a culture of honesty and ethical behavior through implementing an international Code of Ethics throughout its various offices and business units. Stringent rules of anti-fraud, anti-money laundering and anti-bribery are applied with continuous assessments and audits to safeguard the company and its clients against any potential breaches.

## TRANSPARENCY

NEXtCARE holds transparency at the heart of its business conduct. The company develops innovative products and implements pioneering solutions that ensure transparency of processes and clarity of Data. At the same time, NEXtCARE abides with the international World Health Organization – WHO standards of patient confidentiality.

## Your Health Managed with Care

### NEXtCARE

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www.nextcarehealth.com



Website



Mobile App

